

Spracovanie SNMP trapov v Zabbix

12.3.2025

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Webináre – jar 2025

- **19.2.2025** Zabbix a Prometheus
- **12.3.2025** Spracovanie SNMP trapov v Zabbix
- **16.4.2025** Vysoká dostupnosť v Zabbix architektúre
- **7.5.2025** JMX monitoring
- **4.6.2025** Vzdialená správa konfigurácie Zabbix

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Spracovanie SNMP trapov v Zabbix

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Agenda

1. Čo sa nám páči/nepáči na SNMP trapoch
2. Základná konfigurácia dohľadu SNMP trapov
3. Konfigurácia pre efektívne riadenie problémov
4. Čo je potrebné riešiť mimo Zabbix
5. Aké riešenie vieme poskytnúť
6. Školenia a certifikácie
7. Vaše otázky

Čo sa nám páči/nepáči na SNMP trapoch



SNMP trapy

- ✓ Široké uplatnenie SNMP
- ✗ Nie je potrebné nasadiť agenta
- ✓ Okamžité alarmy



SNMP trapy

- ☒ Široké uplatnenie SNMP
- ☒ Nie je potrebné nasadiť agenta
- ☒ Okamžité alarmy
- ☺ Neregulované množstvo dát
- ☺ Nezaručené doručenie (UDP)
- ☺ Nedostatočná dokumentácia



Základná konfigurácia SNMP trapov



ZABBIX koncept pre SNMP trapy

1. snmptrapd
2. SNMPTT (Perl trap receiver)
3. SNMPTrapperFile
4. Zabbix SNMP trapper
5. Host SNMP interface
6. Item - snmptrap[regexp]
7. Zabbix trigger

Log unmatched SNMP traps



Základná konfigurácia

snmptrapd

snmptrapd.conf

```
traphandle default /usr/sbin/snmpthandler
```



Základná konfigurácia

SNMPTT

<https://snmptt.sourceforge.net/docs/snmptt.shtml>

snmptt.ini

```
net_snmp_perl_enable = 1  
log_enable = 1  
log_file = [TRAP FILE]  
date_time_format = %Y-%m-%dT%H:%M:%S%z
```



Základná konfigurácia

SNMPTT

<https://snmptt.sourceforge.net/docs/snmptt.shtml>

snmptt.conf – možnosť viacerých konfig.súborov

```
EVENT ABC_alarm .1.3.6.1.4.1.12345.0.2 „ABC_alarm" Normal
```

```
FORMAT ZBXTRAP $A $R ABC_trap_data $*
```

```
MATCH $4: (0|1|2|3|4|5|6)
```



Základná konfigurácia

SNMPTrapperFile



Zabbix SNMP trapper

zabbix_proxy.conf

StartSNMPTrapper=1

SNMPTrapperFile=[TRAP FILE]



Základná konfigurácia

Host SNMP interface

Interfaces	Type	IP address	DNS name	Connect to	Port	Default
SNMP	SNMP	192.168.1.101		IP	161	<input checked="" type="radio"/> Remove
	* SNMP version	SNMPv2				
	* SNMP community	{\$SNMP_COMMUNITY}				
	Max repetition count	10				
	<input checked="" type="checkbox"/> Use combined requests					



Základná konfigurácia

Host
SNMPv3
interface

Interfaces	Type	IP address	DNS name	Connect to	Port	Default
SNMP	SNMP	192.168.1.101		IP	DNS	161
	* SNMP version	SNMPv3				<input checked="" type="radio"/> Remove
	Max repetition count	10				
	Context name					
	Security name	{\$SNMP.SECNAME}				
	Security level	authPriv				
	Authentication protocol	SHA1				
	Authentication passphrase	{\$SNMP.A.PASS}				
	Privacy protocol	AES192				
	Privacy passphrase	{\$SNMP.P.PASS}				
	<input checked="" type="checkbox"/> Use combined requests					



Základná konfigurácia

Zabbix item

* Name	SNMP traps ABC_alarm
Type	SNMP trap
* Key	snmptrap["\"ABC_alarm\"]"]
Type of information	Log
* Host interface	127.0.0.1:161

SNMPTT.conf

```
EVENT ABC_alarm .1.3.6.1.4.1.12345.0.2 „ABC_alarm” Normal
FORMAT ZBXTRAP $A $R ABC_trap_data $*
MATCH $4: (0|1|2|3|4|5|6)
```



Základná konfigurácia

Zabbix trigger

Trigger Tags Dependencies

* Name ABC alarm: {{ITEM.VALUE}}.regsub(" ABC_trap_data (.*)","\\1")

Operational data

Severity Not classified Information Warning Average High Disaster

* Expression {Template Module Generic SNMPv2:snmptrap["\"ABC_alarm\""],str(..ABC_alarm..)}=1

Add

Expression constructor

OK event generation Expression Recovery expression None

PROBLEM event generation mode Single Multiple

Allow manual close



Základná konfigurácia

Zabbix trigger

Trigger Tags Dependencies

* Name: ABC alarm: {{ITEM.VALUE}}.regsub("ABC_trap_data (.*)","\\1")

Operational data:

Severity: Not classified | Information | Warning | **Average** | High | Disaster

* Expression: {Template Module Generic SNMPv2:snmptrap["\"ABC_alarm\""],str(,\"ABC_alarm\")}=1

Add

Expression constructor

OK event generation: Expression | Recovery expression | **None**

PROBLEM event generation mode: Single | **Multiple**

Allow manual close:



Konfigurácia pre
efektívne riadenie
problémov



A čo riadenie problémov?

- ✓ Clear trapy
- ✓ Zmena severity trapu
- ✓ Opakovanie trapu



Zatváranie problémov

- ✓ Recovery expression
- ✗ Tag for matching

* Problem expression

[Expression constructor](#)

OK event generation

Expression Recovery expression None

* Recovery expression

[Expression constructor](#)

PROBLEM event generation mode

Single Multiple

OK event closes

All problems All problems if tag values match

* Tag for matching



Zatváranie problémov

Event Correlation

Correlation Operations

* Name

Type of calculation A and B and C

* Conditions

Label	Name	Action
A	Old event tag name equals Correlation	Remove
B	New event tag name equals Correlation	Remove
C	Value of old event tag <i>AlarmKey</i> equals value of new event tag <i>AlarmKeyToClose</i>	Remove

[Add](#)

Description

Correlation Operations

Close old events

Close new event



Zatváranie problémov

- ✓ AlarmKey a AlarmKeyToClose je potrebné správne nastaviť
- ✓ môžu obsahovať OID, VarBinds
- ✓ Event Correlation pravidlo stačí jedno globálne
- ✓ Toto jedno pravidlo dokáže zatvoriť problem vo viacerých situáciách:
 - ✓ CLEAR trap
 - ✓ Duplicítny trap – deduplikácia
 - ✓ Zmena severity trapu



S čím pomôže SNMPTT

- ✓ Filtrovať iba požadované trapy (MATCH)
- ✓ Stačí zapisovať iba požadované data/varbindy (\$1 \$2 ...)
- ✓ Údaje možno rozšíriť o statické alebo odvodené hodnoty
- ✓ Umožňuje predspracovať výstupy napr. pomocou REGEX:

REGEX (State 1)(State UNKNOWN)

REGEX (State 2)(State ACTIVE)

REGEX (State 3)(State STANDBY)



Čo je potrebné riešiť
mimo Zabbix



Kde už tieto nástroje nestačia

- ⌚ Time based korelácie



Kde už tieto nástroje nestačia

- ✓ Time based korelácie:
- ✓ Korelácia, deduplikácia, suppressing SNMP trapov, vykonávané už na úrovni Zabbix proxy



Kde už tieto nástroje nestačia

- ✓ Time based korelácie:
- ✓ Korelácia, deduplikácia, suppressing SNMP trapov, vykonávané už na úrovni Zabbix proxy
- ✓ Počítanie duplicit



Kde už tieto nástroje nestačia

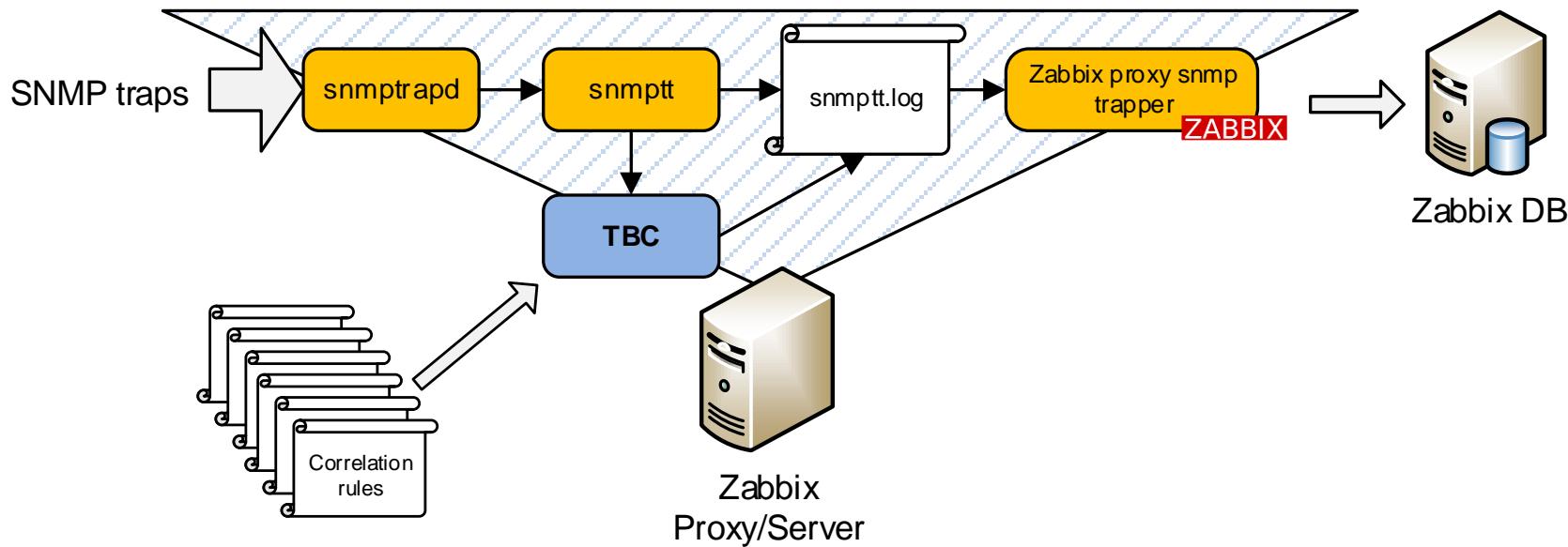
- ✓ Time based korelácie:
- ✓ Korelácia, deduplikácia, suppressing SNMP trapov, vykonávané už na úrovni Zabbix proxy
- ✓ Počítanie duplicit
- ✓ Event storm detection a ochrana pred ním



Aké riešenie vieme
poskytnúť



Modul TBC od Axians Slovakia



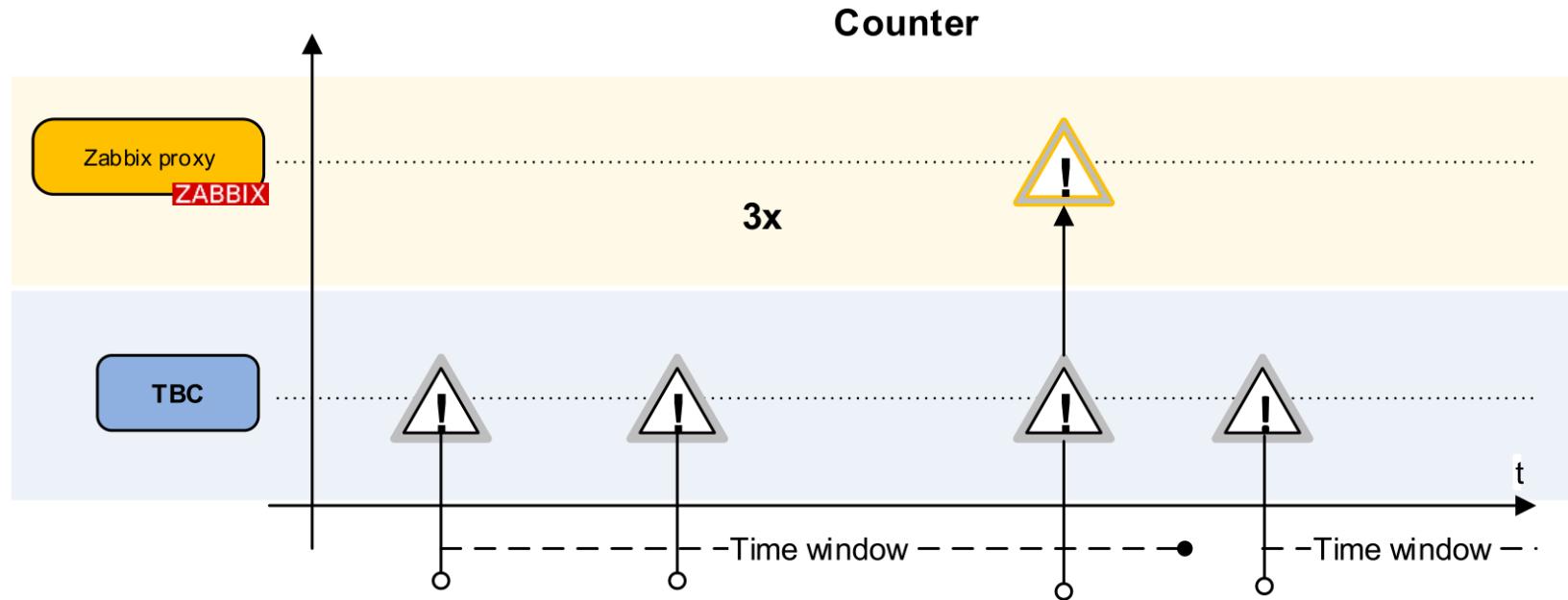


Modul TBC – pripravené pravidlá

- ✓ **Suppress** – potláčanie pomocou podmienok typu white/black list
- ✓ **Counter** – prepustenie alarmu po naplnení počtu opakovaní za zvolený čas
- ✓ **Timer** – potláčanie opakovaných alarmov po prvom výskyte na zvolený čas
- ✓ **Inhibitor** – potláčanie dvojíc alarm/clear
- ✓ Spájanie týchto pravidiel do logických celkov
- ✓ Možnosť konfigurovať vlastné komplexné korelačné pravidlá
- ✓ **Počítanie duplicit** pre všetky pravidlá – informácia v texte problému aj v tagu
- ✓ **Postprocessing** udalostí

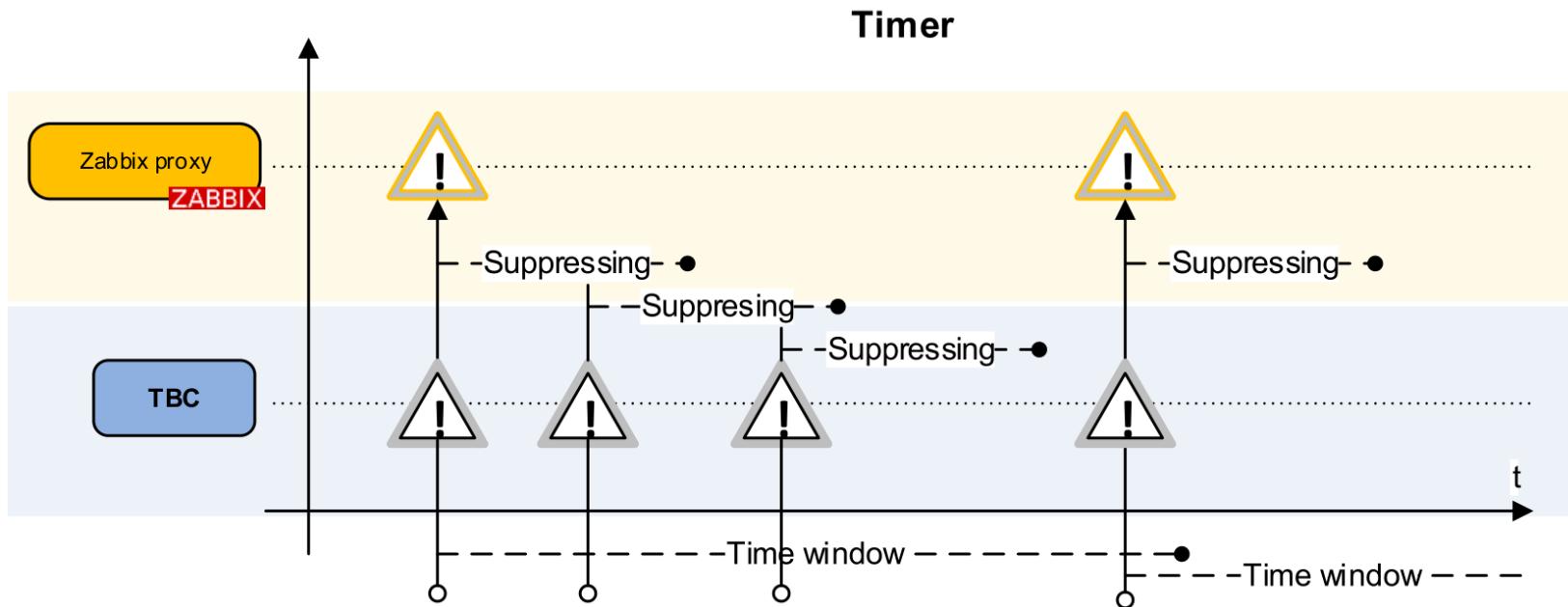


Modul TBC – Counter



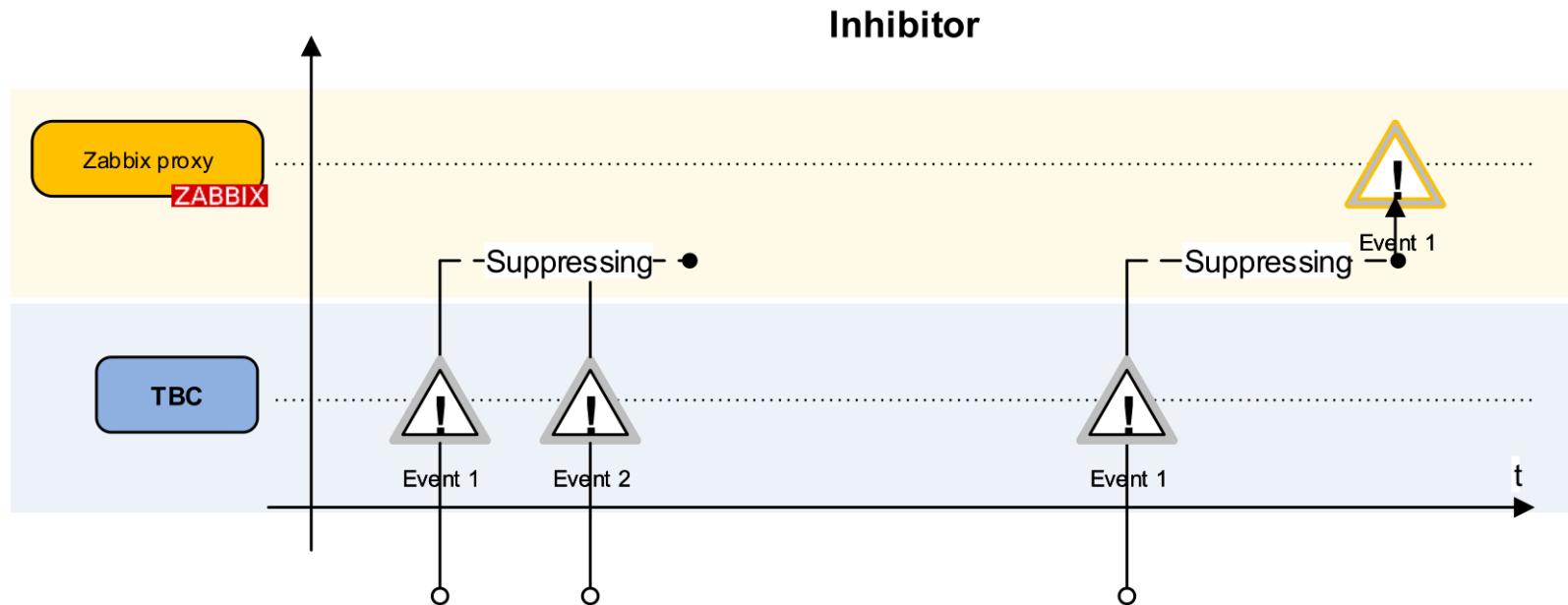


Modul TBC – Timer





Modul TBC – Inhibitor





Modul TBC – inštancie

Source match

<time stamp> <event>

1 SCOUNTER 3 | 81

2 SCOUNTER 3 | 81

3 SCOUNTER 3 | 31

4 SCOUNTER 3 | 435

5 SCOUNTER 3 | 81

6 SCOUNTER 3 | 56



5 SCOUNTER 3 | 81

- ⓘ Dynamicky vytvárané inštancie pre sledovanie jednotlivých variácií !



Modul TBC – pohľad

Time ▾	Severity	Info	Host	Problem	Duration	Ack	Actions	Tags
06:04:17	Average		backs1.vas...192.168.1.1	[DUP:1482] nsrd NSR info Savegroup Failure Cri...	13h 42m 41s	No		.Service: B... Application: ... Object: Ins...
03:35:08	Average		backs1.vas...192.168.1.1	[DUP:267] nsrjobd RPC severe Remote system ...	16h 11m 50s	No		.Service: B... Application: ... Object: Ins...
01:20:27	Average		backs1.vas...192.168.1.1	[DUP:37] nsrd NSR info Media Info: Suggest ma...	18h 26m 31s	No		.Service: B... Application: ... Object: Ins...
01:08:15	Average		backs1.vas...192.168.1.1	[DUP:6] nsrd NSR warning Operation on device "...	18h 38m 43s	No		.Service: B... Application: ... Object: Ins...
00:02:51	Average		backs1.vas...192.168.1.1	[DUP:289] nsrd RPC critical Aborting client conn...	19h 44m 7s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 22:14:35	Average		backs1.vas...192.168.1.1	[DUP:109] nsrck File_index warning WARNING: ...	21h 32m 23s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 21:49:34	Average		backs1.vas...192.168.1.1	[DUP:71] nsrstage NSR warning Following volu...	21h 57m 24s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 21:13:02	Average		backs1.vas...192.168.1.1	[DUP:1] nsrd NSR warning Operation on device "...	22h 33m 56s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 03:00:02	Average		backs1.vas...192.168.1.1	[DUP:6] nsrd NSR info Savegroup Alert: Group td...	1d 16h 46m	No		.Service: B... Application: ... Object: Ins...
2019-06-01 21:42:24	Average		backs1.vas...192.168.1.1	[DUP:1] nsrd NSR warning Operation on device "...	1d 22h 4m	No		.Service: B... Application: ... Object: Ins...
2019-06-01 07:35:06	High		pmgr-mgmt-vip...192.168.1.1	[DUP:1] ID: DEGAlarm1.0 Message: Can not run ...	2d 12h 11m	No	4	.Service: A... Application: ... Origin Tim...
2019-06-01 06:35:07	High		pmgr-mgmt-vip...192.168.1.1	[DUP:1] ID: DEGAlarm1.0 Message: Can not run ...	2d 13h 11m	No	4	.Service: A... Application: ... Origin Tim...
2019-06-01 01:01:56	High		papp1-mgmt...192.168.1.1	[DUP:6] ID: DEGAlarm9.6 Message: IMSSoapCli...	2d 18h 45m	No	4	.Service: A... Application: ... Origin Tim...
2019-06-01 01:01:51	High		papp2-mgmt...192.168.1.1	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoapCli...	2d 18h 45m	No	4	.Service: A... Application: ... Origin Tim...
2019-06-01 01:01:38	High		papp2-mgmt...192.168.1.1	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoapCli...	2d 18h 45m	No	4	.Service: A... Application: ... Origin Tim...
2019-06-01 00:59:56	High		papp2-mgmt...192.168.1.1	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoapCli...	2d 18h 47m	No	4	.Service: A... Application: ... Origin Tim...

Displaying 16 of 16 found



Modul TBC – pohľad

Time ▾	Severity	Info	Host	Problem	Duration	Ack	Actions	Tags
06:04:17	Average		backs1.vas...:10000	[DUP:1482] nsrd NSR info Savegroup Failure Cri...	13h 42m 41s	No		.Service: B... Application: ... Object: Ins...
03:35:08	Average		backs1.vas...:10000	[DUP:267] nsrjobd RPC severe Remote system ...	16h 11m 50s	No		.Service: B... Application: ... Object: Ins...
01:20:27	Average		backs1.vas...:10000	[DUP:37] nsrd NSR info Media Info: Suggest ma...	18h 26m 31s	No		.Service: B... Application: ... Object: Ins...
01:08:15	Average		backs1.vas...:10000	[DUP:6] nsrd NSR warning Operation on device "...	18h 38m 43s	No		.Service: B... Application: ... Object: Ins...
00:02:51	Average		backs1.vas...:10000	[DUP:289] nsrd RPC critical Aborting client conn...	19h 44m 7s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 22:14:35	Average		backs1.vas...:10000	[DUP:109] nsrck File_index warning WARNING: ...	21h 32m 23s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 21:49:34	Average		backs1.vas...:10000	[DUP:7] nsrstage NSR warning Following volu...	21h 57m 24s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 21:13:02	Average		backs1.vas...:10000	[DUP:1] nsrd NSR warning Operation on device "...	22h 33m 56s	No		.Service: B... Application: ... Object: Ins...
2019-06-02 03:00:02	Average		backs1.vas...:10000	[DUP:8] nsrd NSR info Savegroup Alert: Group td...	1d 1h 46m	No		.Service: B... Application: ... Object: Ins...
2019-06-01 21:42:24	Average		backs1.vas...:10000	[DUP:1] nsrd NSR warning Operation on device "...	1d 22h 4m	No		.Service: B... Application: ... Object: Ins...
2019-06-01 07:35:06	High		pmgr-mgmt-vip...:10000	[DUP:1] ID: DEGAlarm1.0 Message: Can not run ...	2d 12h 11m	No		.Service: A... Application: ... Origin Time: 07:35:03 ...
2019-06-01 06:35:07	High		pmgr-mgmt-vip...:10000	[DUP:1] ID: DEGAlarm1.0 Message: Can not run ...	2d 12h 11m	No		.Service: A... Application: ... Origin Time: 06:35:07 ...
2019-06-01 01:01:56	High		papp1-mgmt...:10000	[DUP:6] ID: DEGAlarm9.6 Message: IMSSoap...	2d 19h 4m	No		.Service: AES Application: SNMP Tra... Origin Time: 07:35:03 ... ~Correlation: Yes ~Deduplicate: old ~GlobalEventKey: AE ... ~GlobalTimeAckCorr: ... ~GlobalTimeAckDay: 2 ~TBC Dup: 1 since Sa...
2019-06-01 01:01:51	High		papp2-mgmt...:10000	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoap...	2d 19h 4m	No		.Service: AES Application: SNMP Tra... Origin Time: 06:35:07 ... ~Correlation: Yes ~Deduplicate: old ~GlobalEventKey: AE ... ~GlobalTimeAckCorr: ... ~GlobalTimeAckDay: 2 ~TBC Dup: 1 since Sa...
2019-06-01 01:01:38	High		papp2-mgmt...:10000	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoap...	2d 19h 4m	No		.Service: AES Application: SNMP Tra... Origin Time: 01:01:38 ... ~Correlation: Yes ~Deduplicate: old ~GlobalEventKey: AE ... ~GlobalTimeAckCorr: ... ~GlobalTimeAckDay: 2 ~TBC Dup: 1 since Sa...
2019-06-01 00:59:56	High		papp2-mgmt...:10000	[DUP:1] ID: DEGAlarm9.6 Message: IMSSoapCli...	2d 19h 4m	No		.Service: AES Application: SNMP Tra... Origin Time: 00:59:56 ... ~Correlation: Yes ~Deduplicate: old ~GlobalEventKey: AE ... ~GlobalTimeAckCorr: ... ~GlobalTimeAckDay: 2 ~TBC Dup: 1 since Sat Jun 1 07:35:05 2019

Displaying 16 of 16 found



Modul TBC – Storm Detection

- ✓ Detekcia nadmerného množstva alarmov z jedného zdroja
- ✓ zdroj = označenie trapov v SNMPTT
- ✓ Sleduje počet trapov v časovom okne
- ✓ Po dosiahnutí stanoveného počtu zastaví odosielanie trapov z tohto zdroja do ZABBIXu a odošle správu
- ✓ Ďalej sleduje prichádzajúce trapy
- ✓ Po poklese počtu alarmov v časovom okne znova spustí odosielanie do ZABBIXu



Modul TBC

- ✓ Jadro TBC – jeden skript napísaný v jazyku Perl
- ✓ Jediná požiadavka - Perl interpreter
- ✓ Nie je potrebná inštalácia žiadnej databázy
- ✓ Žiadna Java, ďalšie skripty alebo binárne súbory
- ✓ **Self monitoring**
- ✓ Pracuje so **SNMP trapmi aj s log súbormi**



Zabbix roadmap

✓ Zabbix 7.4

- Advanced event correlation rules
Support of complex rules for event normalization, filtering, de-duplication and aggregation. Also auto-closure of problems after certain time interval
- Nový Event Correlation Engine - single event processing

✓ Zabbix 8.0

- Rozšírené ECE - multi event processing



Školenia a certifikácie



Axians - Zabbix Training Center

Zabbix 7.0 – kompletné portfólio školení a certifikácií
Otvorené termíny na Q1/Q2 2025



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ZABBIX



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Recertifikácie na verziu 7.0

Pre certifikovaných špecialistov (**ZCS**), profesionálov (**ZCP**) alebo expertov (**ZCE**) na verziu 6.0 ponuka Upgrade školení na verziu 7.0

ZCS Upgrade



ZCP Upgrade



ZCE Upgrade



Ste majiteľmi certifikátov na verziu 5.0 alebo starších?
Kontaktujte nás.

zabbix@axians.sk

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ZABBIX





Garantované termíny

Zabbix Certified Specialist Upgrade (ZCSU) - 25.3.2025

Zabbix Certified Specialist (ZCS) - 31.3.2025-4.4.2025

Zabbix Certified Professional (ZCP) – 18.6.2025-20.6.2025



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Konzultácia, upgrade, problém...?

Zabbix konzultácia zdarma

Kontaktujte nás, sme pripravení vám kedykoľvek pomôcť. Navyše, prvú konzultáciu poskytujeme zdarma. Cez platformu MS Teams nám môžete predstaviť váš problém a spoločne sa pokúsime nájsť riešenie. Vyplňte formulár a my vás budeme kontaktovať, aby sme si dohodli termín vašej konzultácie zdarma.

* Polia označené hviezdičkou sú povinné.

OSLOVENIE



MENO

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Otázky

???





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Consulting: <https://www.axians.sk/kontaktujte-nas/>